



Celebration of Excellence & Engagement  
Célébrons l'excellence et l'engagement

#COEE2021

NOV 15-20

Presented by McGill University  
Présenté par l'Université McGill

## Virtual Portal Instructions

This guide has been created to optimize your participation in RSC's COEE 2021.

You may now access your Virtual Portal Account at any time, from any device, using a web browser and navigating to:

[https://events.myconferencesuite.com/RSC\\_COEE2021/virtual/login](https://events.myconferencesuite.com/RSC_COEE2021/virtual/login)

### Logging in:

**Email:** Enter the email address that you provided at registration.

**Password:** Enter the confirmation key that has been provided to you.

## Navigating and Participating in the Live Session(s)

On the top menu bar, click the "My Agenda" tab. From here you will be able to view the session(s) for which you have registered. On the date and time of the scheduled broadcast, click the **Stream** button to view the live session. Please note that times are displayed in EST.

For sessions that have additional resources, you can access these by clicking the **Summary** button located in the top left corner and clicking **Download Resources**.

Session Summary x

### Building a Healthier Canada: Strengthening the Workforce and Canadian Health Care Institutions

Tuesday, November 16: 12:30 PM - 3:00 PM

 Download Resources



The Honourable Mohamed Ravalia



Steven Liss



Lisa Richardson



Linda Rabeneck



Chris McCabe



Noel Gibney



Melanie Gauthier



Bojan Paunovic



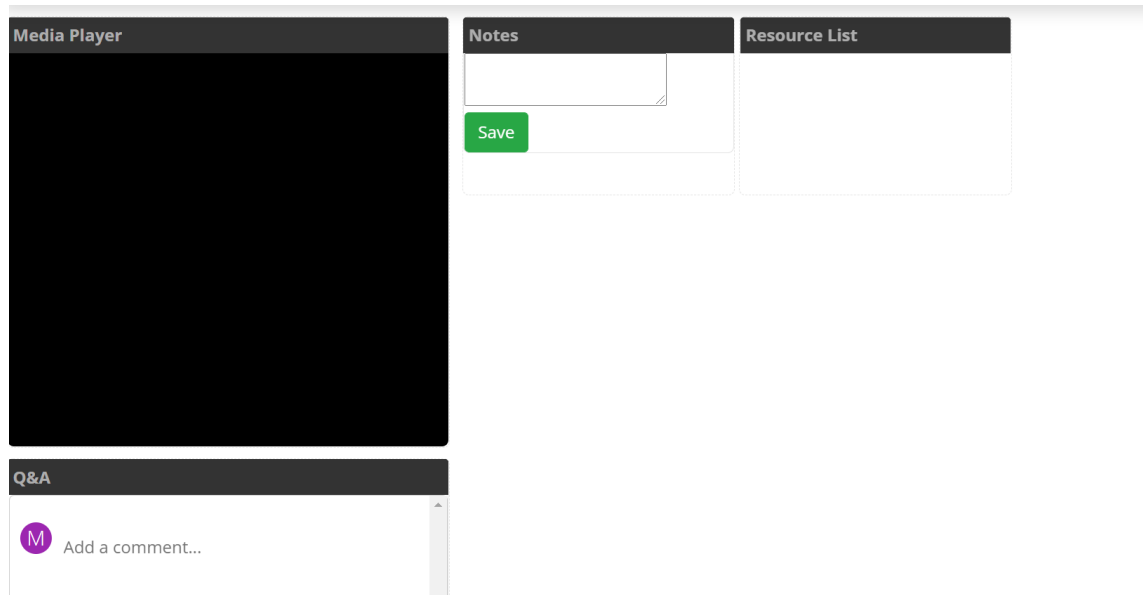
Gail Tomblin Murphy



Tara Sampalli

## Viewing Sessions as they are Broadcast Live

This will bring open a new webpage where the session is streaming live. There will be a Q&A chat box, a section on the right-hand side for active participation from the audience.



## Engaging in the Virtual Portal and with the RSC

Get to know the Royal Society of Canada's incoming members by viewing their videos under the **RSCBravoSRC New Member Videos** tab on the top menu bar.

## Troubleshooting

If you are having any issues with accessing the Virtual Portal webpage, or logging into your Portal account, there are a few steps that you can take:

- **Trouble related to accessing the portal webpage** may be due to networking issues. You may want to check your internet connectivity (either wired or Wi-Fi) and ensure that you do not have the website in your blocked URL settings.
- When logging on to the Portal, please ensure you **use the email address and confirmation key that you were provided**. Double check the email address by checking the notification you received from the RSC.
- If you are using **autofill information** within the Portal when logging in, ensure that there are no blank characters before or after your user credentials.
- Ensure you are using the **latest version possible of your web-browser** as this will help with navigating the site and will allow you the most functionality of the Portal. This also helps to keep your browser safe from vulnerabilities.
- Ensure your **cookies and JavaScript settings** are correctly configured in your browser. If these may be causing you a problem, try resetting the browser back to factory defaults as mentioned above.